



# My Visit to Rapunzel

**This story will help me know what to expect when I visit Rapunzel at the Riverfront Theatre.**

**If I need help, I can ask staff.**

**I can also email**

**[riverfront.boxoffice@newportlive.co.uk](mailto:riverfront.boxoffice@newportlive.co.uk)**

**or I can telephone 01633 656 757.**

# **Getting Ready**

**I am going to the theatre.**

**I can go with my family, friends, or support staff.**

**It is okay to feel excited, nervous, or unsure.**

**I can arrive by car, bus, taxi, or train.**

# Outside the Theatre

The theatre is a big building with lots of glass.

It is near the river.

I may see other people, signs, and posters about the show.

This is what the building looks like from the outside:



# The Foyer

Inside, I will see the foyer.

There are lights, posters, and staff wearing badges.

Sometimes it might be busy or noisy. This is okay.

I can cover my ears, use headphones, or take a break if I need to.



# Box Office

I will see a wooden counter with computer screens.

A staff member will be behind the counter.

I can ask them for a ticket or any help I need.





# Food and Drink

I might see other counters where I can buy food or drinks.

Staff can help me if I want to buy something.

It might smell like food or coffee.



# Toilets

**If I need to use the toilet, staff can help me find them.**

**If I need help later, I can ask again.**

**This is what the toilets look like:**



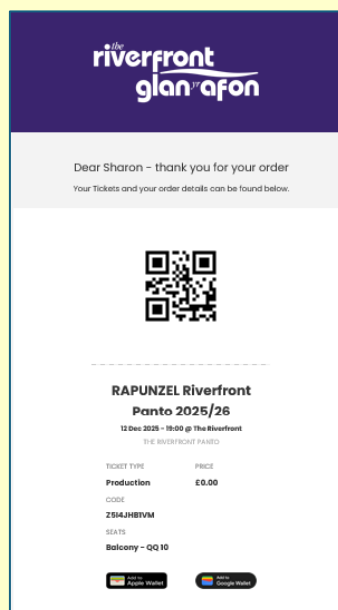
# Tickets

You will need your tickets to get into the performance.

You might have a paper ticket a bit like this.



Or you might have your ticket on your phone like this.





# Entering the Auditorium

**When it is nearly time for the show, an announcement or staff will tell me the doors are open.**

**Staff wearing a black top or Riverfront badge will help me.**

**They may ask for my ticket.**



**Some doors are downstairs and some upstairs.**



**To get upstairs I can use the stairs or the lift to Level 2.**



**The auditorium is where people sit to watch the show.**

**All seats face the stage.**

**I will find my seat using the letter and number on my ticket.**

**If I need help, staff will show me.**

**I may need to go up or down steps to find my seat.**



# During the Show

**When the show starts, the theatre will get darker and quieter.**

**I might hear sounds, music, or loud noises.**

**Lights may flash or move.**

**These are all part of the show.**

**If it is too loud, I can cover my ears or take a break.**





# Quiet Space

**If the pantomime gets too loud or busy, I can take a break.**

**There is a quiet space where I can go.**

**If I need to use the quiet space, staff can help me find it.**

**There is a TV in the quiet space. I can watch the pantomime there if I want to.**



# About the Pantomime

**I am going to watch Rapunzel.**

**This show is a fun, lively story with lots of singing, dancing, and talking.**

**The actors may talk to the audience and ask me to join in by clapping, shouting, or cheering.**

**I can join in if I want to, or I can stay quiet. Either is okay.**



**There will be:**

- . Bright, colourful lights**
- . Funny noises or sound effects**
- . People laughing and clapping**
- . Music and singing**

**Some parts might be loud, surprising, or silly.**

**If it feels too loud or too busy, I can cover my ears, use headphones, or take a break.**

**It is all part of the show, and everyone is safe.**

**The story is about Rapunzel and her adventure.**

**I can enjoy the show in my own way.**

**I will see these characters:**



**Rapunzel**



**Tylwyth Teg**





## **Ceridwen**

**In the pantomime, Ceridwen is a bad character.  
They are only pretending to be bad.**

**People in the audience might say “Boo!”  
This is part of the show and meant to be fun.**

**I can boo if I want to. I can stay quiet if I want  
to. Both are okay.**

**Everyone is safe.**



**Gruff**



**Hector  
Wiggins**

# Muddles Wiggins



**In the pantomime, there is a funny character called Muddles. Muddles likes to make people laugh.**

**When Muddles comes on stage, he might say Shwmae to the audience, which means Hello.**

**He will ask everyone to say “Shwmae Muddles!”**

**I can say “Shwmae Muddles!” if I want to.**

**I can stay quiet if I prefer.**

**Both are okay.**



**Dame Winnie  
Wiggins**



**Other characters will sing  
and dance**





**There is a bear in the pantomime.**

**The bear is not real.**

**It is a person wearing a bear costume.**

**The bear is just pretending.**

**It is safe to watch the bear.**

# **Interval**

**The show will have a break called an interval.**

**It usually lasts 15–20 minutes.**

**During the interval, I can:**

- . Walk around**
- . Use the toilet**
- . Buy a drink or snack**

**Or I can also stay in my seat if I want to.**

**An announcement will tell me when the show starts again.**

# End of the Show



**At the end, people may clap or cheer.**

**I can clap, wave, or do nothing.**

**If it is too loud, I can cover my ears or leave.**

**When it is time to leave people usually leave through the same doors they came in.**

# **My Visit**

**Going to the Riverfront Theatre is a new experience.**

**I can enjoy the show in my own way.**

**It is okay to ask for help anytime.**

**The theatre staff want me to feel safe and welcome.**