

3) Go to the bottom of

Newport Live App Login & Change Password Instructions.

Log out of the Newport Live App by following these simple steps:

- 1) Click on the 3 lines in the top left corner
- 2) Click onto Accounts



You will be prompted to change your password when you log back into the Newport Live App. To login follow the steps below.





Newport Live Website Login & Change Password Instructions.

Please see below an example of the process for updating to your new secure password.

When you log into our website with 'old' PIN you will see a warning message asking for you to reset your password.

1) To reach our Login page click <u>here</u>

* For security reasons please enter the numbers shown above

Login	Do you have a Email Address and Password? No, I am a new customer
anon@gladstonesoftware.co.uk	Yes, I have a Email Address and Password Email address anon@gladstonesoftware.co.uk
Login Due to a security upgrade, your password needs resetting. Please select "Forgotten your Password".	Password:
Forgotten your Password?	 Invalid Email Address or Password. Please try again
Forgotten your password? Please enter your Email Address	
You will then be sent details of how to obtain a new password. These details will be sent to Email Address	b the email address registered with your account.
6 6 6 3 5	If you are a registered member, an email has been sent to you with details how to reset your password.

2) Select Forgotten your Password.